

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 20th March 2018

In C.G.No: 312/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. V. Dasaradha Rami Reddy,
NH-5 Green Field,
Sullurpet,
Nellore Dist.

Complainant

AND

- | | |
|--|-------------|
| 1. Assistant Engineer/O/Sullurpet Town | Respondents |
| 2. Assistant Divisional Engineer/O/Sullurpet | |
| 3. Assistant Accounts officer/ERO/Sullurpet | |

ORDER

1. During the Vidhyut Adalat conducted at Sullurpet on 24.01.2018 Kumari. V. Amrutha D/o. Dasaratha Rami Reddy presented a complaint before this Forum wherein she has alleged that though a new service connection bearing No. 3631334020196 was released in her name on 24.08.2017 to her house situated in green fields, electricity bills are not being issued. In spite of her request application twice the electricity bills are not being issued. Hence requested to arrange to issue the bills.
2. The Respondent. No.3 in his written submission has informed that the mistake crept in releasing the service was rectified and bills have been issued to the complainant and the complainant has also paid the amount.
3. When the complainant has been contacted over phone at 11.45. AM on 12.03.18 by the Secretary/CGRF, she has accepted that bills are being received and expressed her satisfaction.
4. On perusal of the account copy of the service connection under question it is noticed that the complainant has paid an amount of Rs.1,500/- during Jan'18.

06
JESPACHED
DATE 23/3/18

C.G.No:312/2017-18/Nellore Circle

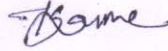
5. In as much as the grievance of the complainant has been resolved by the Respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 20th March 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No:312/2017-18/Nellore Circle